

SPLENDID

EST. 1997



Front of House Staff

Splendid have all levels of Front of House staff to deliver your next event, from waiting staff to management. When staffed by Splendid, your event is in safe hands.

EVENT MANAGER

An Event Manager is client facing and will run your whole event for you, liaising with the chefs, party planner, client, staff, suppliers and overseeing all load ins and get outs and breakdown etc as required. They represent your company and will ensure a smooth service throughout. They wear a suit as standard.

ASSISTANT MANAGER

An Assistant Manager is client facing and will assist in running your whole event for you, liaising with the chefs, party planner, client, staff, suppliers and overseeing all load ins and get outs and breakdown etc as required. They represent your company and will ensure a smooth service throughout. They wear a suit as standard.

SUPERVISOR

Supervisors are booked for larger events to oversee a small area or service for example canape service or coffee service. They are the point of contact between Managers and Staff. Supervisors are not managers, they wear the same uniform as the other staff and are working the event, they are the most experienced waiting staff available.

SENIOR STAFF

Senior Staff are more experienced staff and normally booked as Team Leaders or for smaller, VIP and private house events. They often work on small jobs where they are client facing. All Senior staff need to be briefed on arrival - guest timings, menu, event details or given an event sheet.

MIXED STAFF

Our mixed staff are normally booked for food or drinks service including trays, canapes, clearing, topping up, plated service etc. They need to be briefed fully and managed on site and may not have experience working on small VIP private house events where we tend to place our senior staff. They are not client facing and need to be briefed on arrival by the person running the event.





Bar Staff

Splendid have all levels of bar staff to deliver your next event. If your event requires a PLH, we have a staff available of this level to work along side you. With Splendid, we will ensure your guests have a glass in hand all night long.

BAR MANAGER

They will run the bar for you, liaising with the party planner, client, staff, suppliers and overseeing load ins and outs and breakdown as required. They represent your company and will ensure a smooth bar service throughout. They wear a suit as standard and are able to make cocktails on request.

BAR SUPERVISOR

Supervisors are booked on larger events to oversee a small bar and act as the point of contact between managers and staff. They will wear the same uniform as staff and work alongside the rest of the team.

SENIOR BAR STAFF - COCKTAILS

Experienced bar staff who are comfortable working independently. Cocktails from a list/premade cocktails, known in advance or run through with their manager on the day. They are able to run a basic bar by themselves, mentoring others and conducting stock counts for management.

SENIOR BAR STAFF

Experienced bar staff who are comfortable working independently. Running a basic bar by themselves, mentoring bar staff and conducting stock counts for management. Bar work includes spirit and mixers, champagne, wine and softs. On request at the time of booking, these staff members can operate a keg.

BAR STAFF

Standard bar staff, to be lead by a Bar/Event manager or Supervisor. Can do simple bar work, including champagne, soft and wine service. They can also assist with basic spirit and mixers.

Please note, we can also provide Mixologists and Butlers, please ask your Client Account Manager for more information.

Hosting Staff

The Splendid hosting team are an extension of our front of house team. Travelling internationally, our hosts are a select few of our top team.

GUEST EXPERIENCE HOST

Our team consists of the most experienced and exceptional event professionals. Handpicked and expertly trained, they work alongside planners, producers, and clients to ensure that every aspect of your event is flawless. They serve as ambassadors of your brand, embodying charisma, acting as your right-hand support and managing guest experience throughout the entire event. They dress to compliment the event's aesthetic, blending in to maintain an air of polished ease.

HOSTING MANAGERS

For larger groups of hosts, we always send a lead host to co-ordinate the team. These are event manager level staff members, who are highly personable and able to manage clients and team members on site.

BRAND AMBASSADORS

Team members who are brought in to represent a brand, with the ability to learn about products. These staff members are often interviewed, or hand picked. All BAs have bios, and are booked depending on a brief and relevant experience. Team members who are trained actors excel at this position. All BAs have standard hosting uniform, however we are able to send sizes for any bespoke uniforms.

HOSTING STAFF

Our hosts are booked by all clients, and provide a standard hosting service. Duties include meet & greet, directionals and guest check in. All hosts have standard black dresses with court shoes/flats or black suits with white shirts.

For any events requiring hosts and brand ambassadors, Splendid can provide consultation on guest transportation, operations, bespoke uniform, guestlist management systems and more.

Please note, for bespoke host bookings and international events, we require a phone call to discuss the wider brief, to determine the level of host for a booking.

